

Turning on the utilities in your new apartment

Utilities include:

- Electric
- Gas
- Water/sewer
- Trash
- Cable/internet

Things to remember when getting utilities turned on:

- Try to rent an apartment that has some utilities included in the rent.
- Check the lease or ask the landlord about which utilities need to be transferred to your name and set up.
- Find the company name on google or in the phone book.
- Contact the company to determine if a deposit needs to be paid and how to pay it.
- Electric deposits can often be paid at local merchants or you are given a grace period to mail the deposit in.
- Water and sewer might be a combined bill or separate bills depending on the service district you live in.
- Most apartments have dumpsters for trash or trash pickup included in the rent but you will have to check with the landlord or read the lease.
- You might have to miss school/work to get cable/internet turned on as the company usually must come to the residence to install it.

The *Public Service Commission of West Virginia* ensures that reasonably priced and reliable utility services are available to all customers in West Virginia. For complaints, call 800-344-5113